

Lindner Center of HOPE

Professional Associates

July 15, 2024

Lindner Center of HOPE Professional Associates (LCOHPA) is grateful for the opportunity to partner with you in your care. Our patients are our priority.

We recognize the significance of contracts with insurers in creating access to care. We continuously work on contract details with insurers. In some cases, however, we are unable to agree to certain contract terms.

Effective September 28, 2024, LCOHPA will no longer be in network with Aetna insurance. This means services provided by LCOHPA providers through in-person and telehealth appointments will no longer be eligible for Aetna coverage. Given this change, out-of-network rates will apply. Being out of network, you will be required to pay for such services out of pocket and then seek reimbursement from your insurance plan. You may want to seek clarification of the level of benefit and resulting patient responsibility related to your individual plan for services rendered by out of network providers. Additionally, as a reminder we do provide a self-pay discount of 41% on professional services for Ohio residents.

As an established LCOHPA patient and Aetna client, we wanted you to be aware of this change.

We hope to be able to continue our therapeutic relationship. However, should you need to seek alternative options, we will do our best to assist you with referrals and transitioning your treatment records. If you need to transfer your care to an in-network provider, please discuss this with your LCOHPA treatment provider.

Sincerely,

Lindner Center of HOPE Professional Associates