

***A Unique VIRTUAL Continuing Education Conference  
For Professional Case Managers!***



**Southern Ohio Valley CMSA  
19<sup>th</sup> Annual Conference**

**Hope for  
the Future:  
Improving  
Health Equity**



**Saturday, September 14, 2024**

**9:00 am – 2:00 pm**

*Join us for a dynamic **virtual conference** dedicated to **empowering case managers** with the tools, knowledge, and strategies needed to **advance health equity!** This event will bring together local and national experts to discuss **innovative approaches and best practices** in **promoting equitable healthcare** access and outcomes.*

Presented By



***Register at***

**[www.sov-cmsa.org](http://www.sov-cmsa.org)**

## *Agenda*

8:45 am – 9:00 am	<b>Conference Online Sign-In</b>
9:00 am – 9:15 am	<b>Conference Kick-Off</b> <i>Martine Mollett, RN, MHA, CCM</i> <i>President, Southern Ohio Valley CMSA</i>
9:15 am – 10:30 am	<b>Addressing Health Equity: A Community Perspective (Panel)</b> <i>Arielle Randolph, MD, Cincinnati Children’s Hospital</i> <i>Moira Weir, President/CEO, United Way of Greater Cincinnati</i> <i>Danielle Johnson, MD, FAPA, CMO at Lindner Center of HOPE</i>
10:30 am – 10:45 am	Break
10:45 am – 11:45 am	<b>Digital Health Literacy: Addressing the Digital Divide</b> <i>Mary Beth Newman, MSN, RN, CMGT-BC, CCM, FCM</i>
11:45 am – 12:00 pm	<b>Gold Exhibitors Spotlight</b>
12:00 pm – 12:30 pm	Break (Grab some lunch!)
12:30 pm – 1:45 pm	<b>Enhancing Health Equity in Professional Case Management Practice for LGBTQ+ Individuals and Communities</b> <i>Michael B. Garrett, MS, CCM, CVE</i> <i>Independent Health Equity &amp; Clinical Consultant</i>
1:45 pm – 2:00 pm	<b>Conference Wrap-Up</b> Online CE Evaluation and Grand Prize Giveaway!

### CEU Information

Continuing education credit for **3.5 contact hours for CNE** (nursing) and **3.5 clock hours for CCM** has been applied for.

- Application has been submitted for 3.5 continuing education contact hours for nurses. Please contact the Southern Ohio Valley Chapter CMSA at [info@sov-cmsa.org](mailto:info@sov-cmsa.org) to obtain information regarding approval status.
- This activity has been submitted to The Commission for Case Manager Certification to provide continuing education credit to CCM® board-certified case managers. This course anticipates being approved for 3.5 CCM clock hours (Activity Code & Approval Number to be determined).

### Registration Information

**Conference Fees: CMSA Members: \$25 / Non-Members: \$35**

**Register online at [www.sov-cmsa.org](http://www.sov-cmsa.org)**

## Session 1: Addressing Health Equity: A Community Perspective

### Learning Objectives

- Define health equity and why it is important for a functioning healthcare system.
- Identify how social determinants of health contribute to disparities in healthcare outcomes and impact health equity.
- Describe successful interventions for addressing social determinants of health and reducing healthcare disparities.
- Discuss effective community-based interventions and programs aimed at promoting health equity.

### Panelists



***Arielle V. Randolph, MD***

Staff Physician, Division of General and Community Pediatrics  
Cincinnati Children's Hospital Medical Center  
<https://www.cincinnatichildrens.org/bio/r/arielle-randolph>



***Moira Weir***

President and CEO, United Way of Greater Cincinnati  
<https://www.linkedin.com/in/moiraweir/>



***Danielle Johnson, MD, FAPA***

Chief Medical Officer at Lindner Center of HOPE  
<https://lindnercenterofhope.org/leadership/johnson-danielle-j/>

## Session 2: Digital Health Literacy: Addressing the Digital Divide

### Learning Objectives

- Define digital health literacy and why it's a significant determinant of health.
- Apply an evidence-based tool to identify patients with limited digital health literacy.
- Describe how case managers can advocate for digital health fluency.

### Speaker



***Mary Beth Newman, MSN, RN, CMGT-BC, CCM, FCM***

Clinical Case Management Domain Expert (Retired)  
Past President, Case Management Society of America  
Past President, Southern Ohio Valley Chapter of CMSA

## Session 3: Enhancing Health Equity in Professional Case Management Practice for LGBTQ+ Individuals and Communities

### Learning Objectives

- Recall key terms and concepts affecting LGBTQ+ individuals and communities.
- Recognize the ethical implications for working with LGBTQ+ individuals in professional case management practice.
- Identify key issues with healthcare systems and providers for LGBTQ+ individuals.
- Describe effective communication strategies while working with LGBTQ+ individuals in professional case management practice.
- Discern how to optimize care coordination strategies and techniques to meet the physical health, behavioral health, and social determinants of health of LGBTQ+ individuals.

### Speaker



#### **Michael B. Garrett, MS, CCM, CVE**

Independent Health Equity & Clinical Consultant

Michael B. Garrett, MS, CCM has more than 40 years of experience in utilization, case, care, and population health management. This has included working with public sector and private sector benefit plans and programs. For the last ten years, he has focused on improving health equity for historically underserved communities, including people of color, LGBTQIA+, people with disabilities, and other communities. This includes assessing how organizations can better support diversity, equity, inclusion, and belonging (DEIB) with a special focus on health and benefits. In the past, he has served on the Commission for Case Manager Certification, the URAC clinical accreditation committee, and the City of Seattle LGBTQ+ Commission. He currently serves on the editorial board of Professional Case Management, the URAC health equity council, the Bree Collaborative Social Need and Health Equity Steering Committee and is the chair of the Case Management Society of America's DEIB committee. He holds a Bachelor of Arts in psychology and religious studies, and a Master of Science in clinical psychology. He is board certified in case management and vocational evaluation.

### NOTICES

- CE Policy: Participants who attend the entire activity and complete an online evaluation form will earn the approved number of continuing education hours. Online attendance will be monitored during the conference.
- The faculty and planning committee have declared no conflicts of interest.
- No refunds will be issued for any reason, including cancellations or no-shows.

The goal of this conference is to equip and empower case managers with the knowledge and resources to provide professional case management services that advance health equity and improve the well-being of patients.

**Conference Presented By:** Southern Ohio Valley Chapter of the Case Management Society of America  
9378 Mason Montgomery Road, Suite 316 Mason, OH 45040 [www.sov-cmsa.org](http://www.sov-cmsa.org)

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